New Arrangement for Renewal (2020/2021)

有關延續「學生身分」的新安排(2021/2021)

for Primary, Secondary, International, Special Schools

小學、中學、國際學校、特殊學校

Concessionary Travel Office

乘車優惠辦事處

Student Travel Scheme Online Application
學生乘車優惠計劃 – 網上申請

English Version
英文版本

Chinese Version
中文版本

Via MTR Mobile
透過 MTR Mobile

Overview of Renewal Procedures 延續流程及手續

A Submit online application 遞交網上申請

Valid Student Proof
有效學生證

Student Travel Scheme – Online Application Platform
學生乘車優惠計劃 – 網上申請平台

You may also enter the online platform via the latest version of MTR Mobile:
你亦可透過最新版本的**MTR Mobile**進入網上申請平台：

MTR Mobile

MTR Mobile Chatbot

B Receive a notification email upon successful application 成功申請後收到通知書(電郵)

Notification Letter – Renewal of "Student Status" on a Personalized Octopus
通知書 — 延續個人八達通上「學生身分」

C Renew and pay via Octopus App 透過八達通App延續及繳付申請費

Click the hyperlink inside email

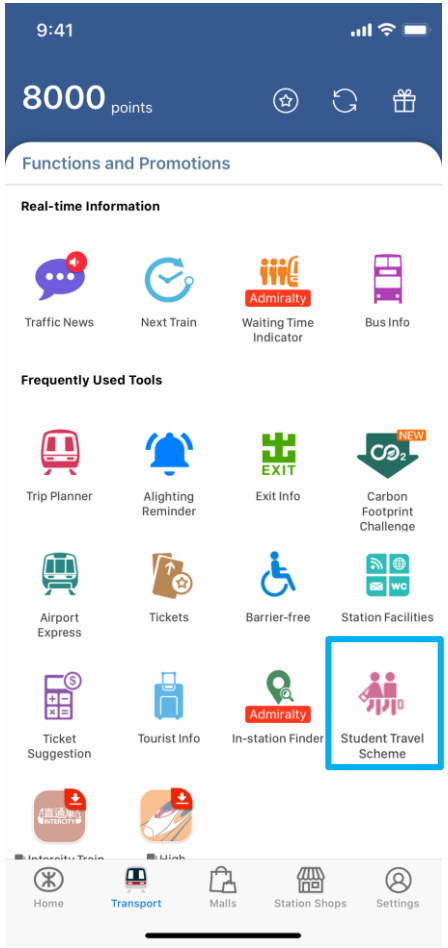
點擊電郵內的連結

Watch the video to know more!　立即收看延續手續

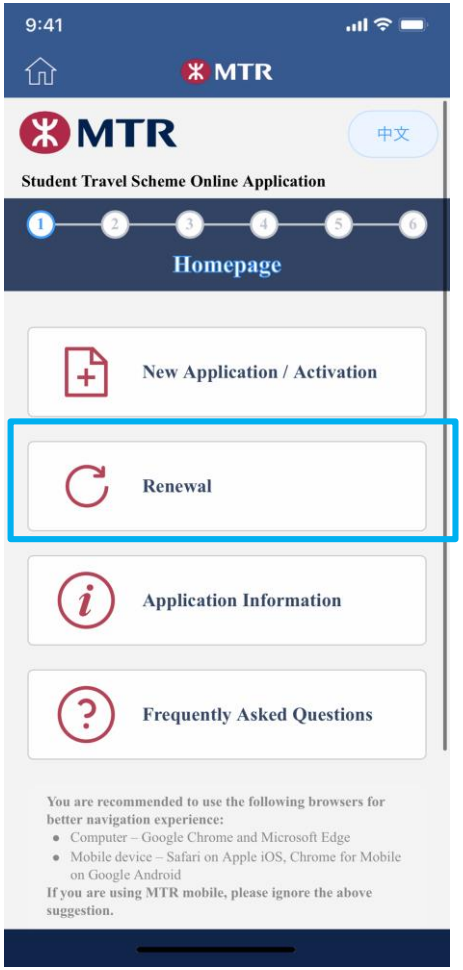
Steps for Online Application Platform
網上申請步驟

A Submit online application
遞交網上申請

1 Tap Student Travel Scheme Icon
點擊學生乘車優惠計劃



2 Select Renewal
選擇 延續個人八達通上「學生身分」



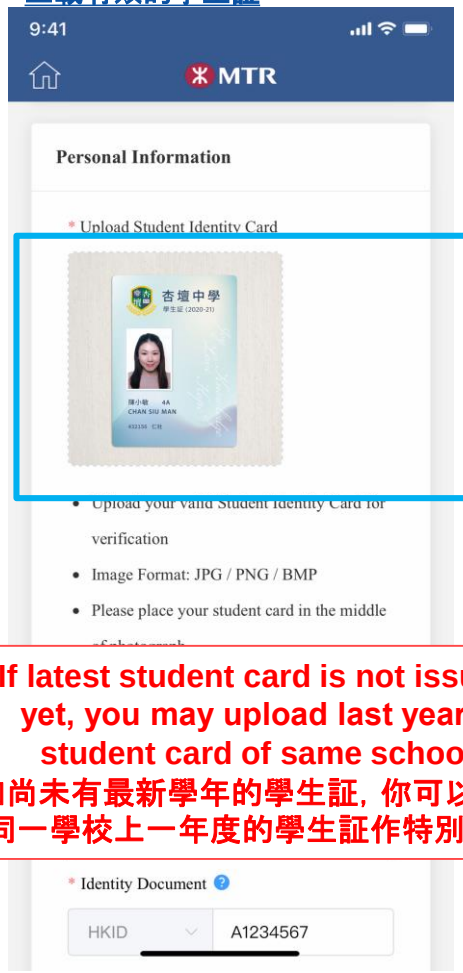
3-1 Fill in Application form
填寫電子表格

Input Personalized Octopus no.
輸入個人八達通號碼

Steps for Online Application Platform
網上申請步驟

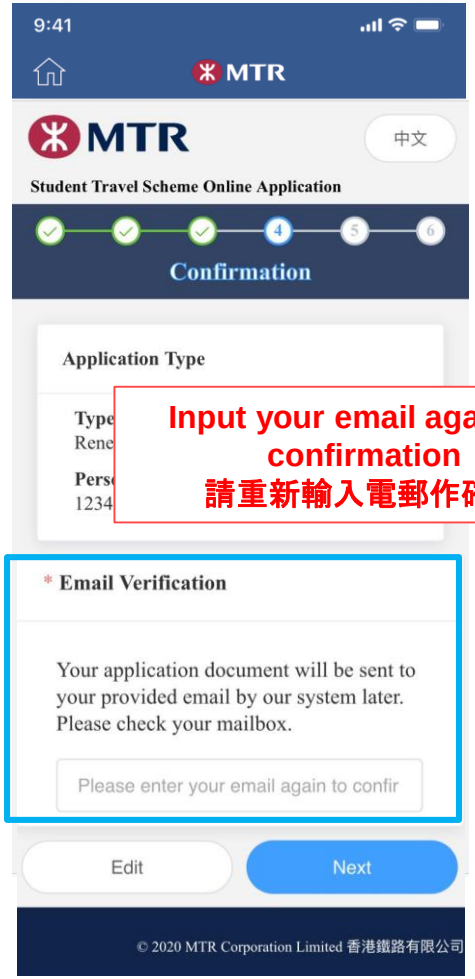
A Submit online application
遞交網上申請

3-2 Fill in Application form
填寫電子表格
Unload valid Student Identity Card
上載有效的學生証



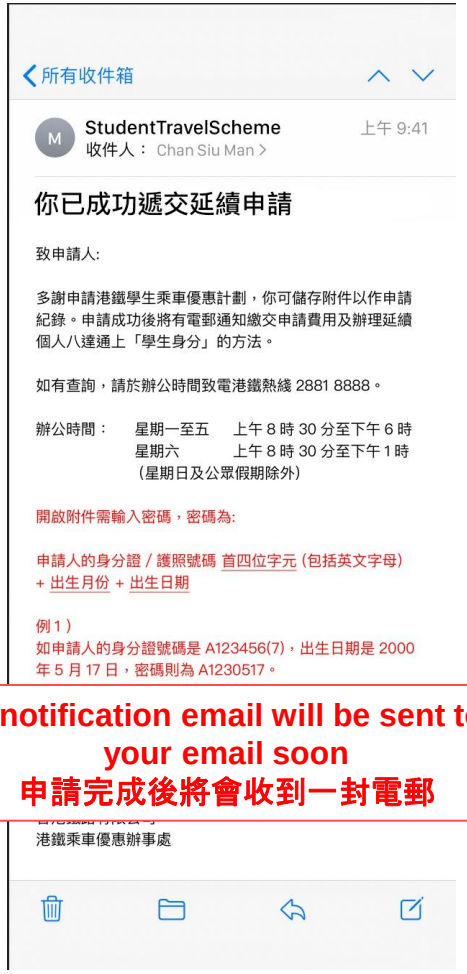
If latest student card is not issued yet, you may upload last year's student card of same school
如尚未有最新學年的學生証，你可以上載同一學校上一年度的學生証作特別審核

4 Confirmation and submit
確認並提交資料



Input your email again for confirmation
請重新輸入電郵作確認

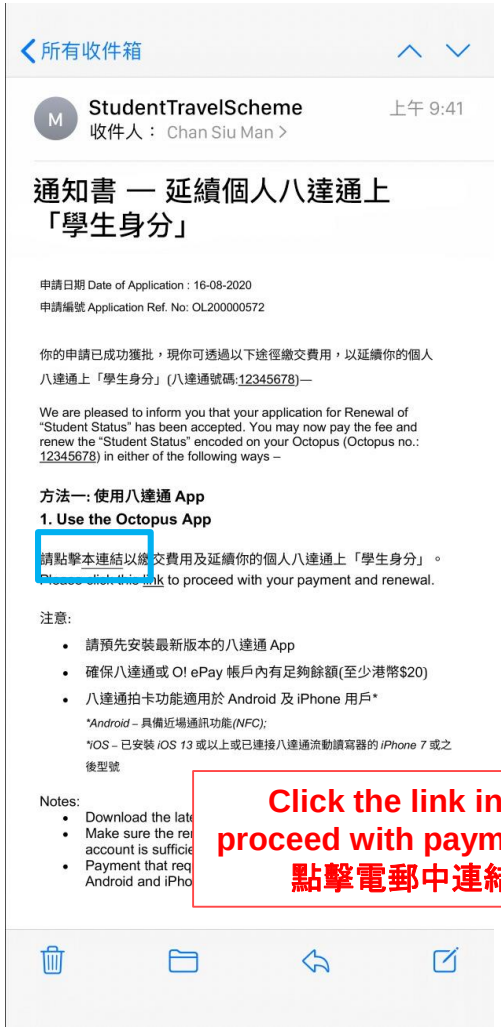
5 Application submitted
確認已遞交申請



A notification email will be sent to your email soon
申請完成後將會收到一封電郵

Steps for Online Application Platform
網上申請步驟

B Receive a notification email upon successful application
成功申請後收到通知書(電郵)



Click the link inside email to proceed with payment and renewal
點擊電郵中連結以辦理延續

Reminders for Getting your Octopus App In Place
請事先預備好你的八達通App

Download the latest version of Octopus App

請預先安裝最新版本的八達通App

Make sure the remaining value on your Octopus or O! ePay account is sufficient for payment (at least HK$20)

確保八達通或O! ePay 帳戶內有足夠餘額（至少港幣$20）

Payment that requires tapping card is available for both Android and iPhone users*

八達通拍卡功能適用於Android及iPhone用戶*

***Android – NFC enabled mobile devices;**

***iOS – iPhone 7 or newer with iOS 13 or above, or connected with Octopus Mobile Reader**

*Android – 具備近場通訊功能(NFC);

*iOS – 已安裝 iOS 13或以上或已連接八達通流動讀寫器的iPhone 7或之後型號

Steps for Octopus App
使用八達通App步驟

C Renew and pay via Octopus App
透過八達通App延續及繳付申請費

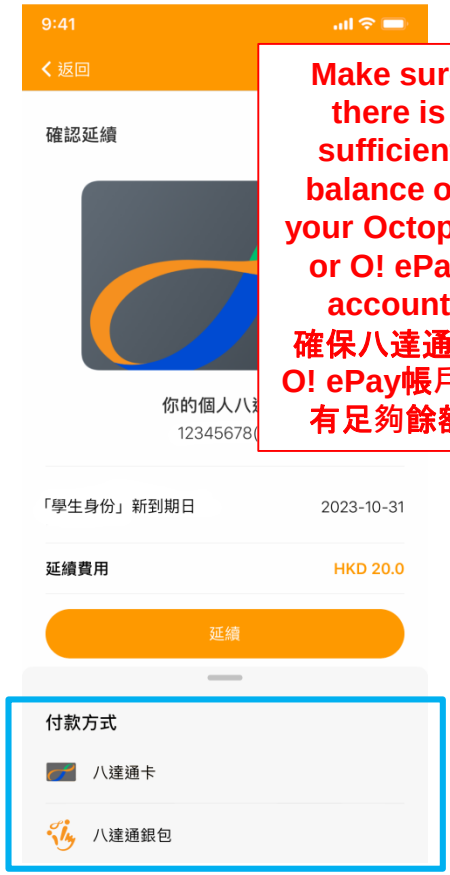
1 Input data for verification
輸入資料作核實

Enter the digit in bracket if clicking the link from Notification Email
如直接點擊電郵上的連結則只需要輸入八達通號碼上的括號號碼

2 Confirm renewal
確認有關延續資料

Check the Octopus number, new expiry date and renewal fee
請確認八達通號碼、已更新到期日及延續費用

3 Select Payment Method
選擇付款方法

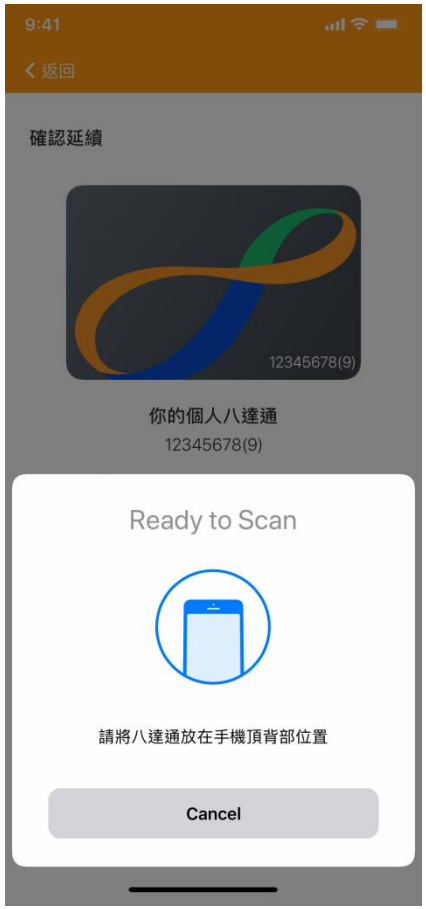


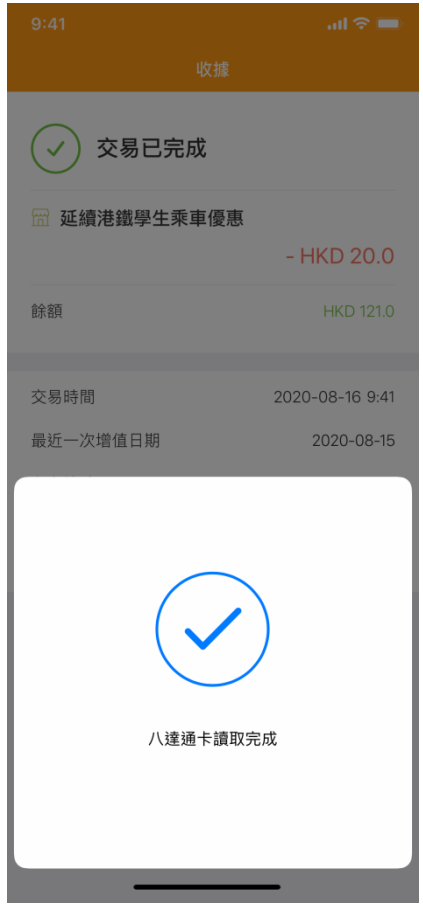
Make sure there is sufficient balance on your Octopus or O! ePay account
確保八達通或O! ePay帳戶內有足夠餘額

Steps for Octopus App
使用八達通App步驟

C Renew and pay via Octopus App
透過八達通App延續及繳付申請費

4 Tap Octopus Card 拍八達通卡





5 Completed 完成